

Professional Services



DESIGNED FOR BUSINESSES THAT REQUIRE RELIABLE AND EFFICIENT OUTPUT DELIVERY, NEARSTAR'S PROFESSIONAL SERVICES AND CONSULTING HELP YOUR CUSTOMERS ACHIEVE THE SERVICE LEVELS THEY NEED.

Experience

Our team has particular expertise in providing document output management solutions within complex environments. We have worked with some of the world's largest companies and we are well-versed in a variety of architectures.

We help you realize all the benefits of our technical depth, close relationships with leading vendors, and a strong industry presence. The end result is a robust document output management solution for better business outcomes.

Distinction

At NearStar, we understand that business requirements can change quickly. Our team can work with you to design a solution that's right for your goals—whether it involves reducing cost, improving service delivery or integrating the printing environment with your IT infrastructure, or all of the above.

Moreover, our service offerings are comprehensive and encompass an assessment of your enterprise output management and document delivery needs, as well as solution development, deployment, management, and support.

Performance

Each member of our team brings top-quality skills in analyzing document output management needs; identifying, developing, and integrating custom solutions to meet those needs; and providing superior project management.

We work with you to help ensure your solution maintains its highest level of performance. Our support plans are tailored to meet your business needs. Our call center support supports remote access capabilities using a variety of technologies; web based, VPN, dial-up and other remote access tools.

Customer Testimonials

"We started working with NearStar because they came highly recommended by Xerox. NearStar provided us a cost effective solution that met and in many cases exceeded our expectations. We received greater efficiencies in our fulfillment and printing processes than we had foreseen"

Gary Schwartz, CIO Vista Healthplan, Inc.

"Spooling print from a VAX/VMS system to multiple modern production printers, such as the Xerox DocuTech 6100 is no easy task! The first printer in the pool received jobs so quickly that the others sat idle. The fine folks at NearStar came up with a plan and now our issues are a thing of the past. Thanks NearStar!"

Jeff Harris, VMS Administrator, NFO Worldgroup

"With a recommendation from Xerox, we began working with NearStar, Inc. and our problem was solved. Using NearStar's DataServer software, together with an interface card from BARR Systems, we had the perfect solution. Not only was our problem solved, but we also have more flexibility now with our printing. Our operators loved it; they had no problem with the training, and found the transition quite easy. And after eight months in production, we are still running smoothly. We were, and still are, very satisfied with the NearStar solution. I don't know how we could have done it any other way considering the very short time constraints that we were working under. Thanks NearStar. You've got a great product, and an equally great support staff."

Paul Bates, IT Technical Support Supervisor, Louisiana Department of Revenue

"The NearStar team was incredibly helpful and accommodating when it came time to implement their solution. Our Print Operations team is very satisfied with the functionality this solution has provided."

Countrywide Financial Corporation